



# GALAXY

**INSTITUTE OF MANAGEMENT STUDIES** 

(An ISO 9001:2015 Certified Institute)

## Message from the Secretary

elcome to Galaxy Institute of Management Studies. GIMS, Adoor a very dynamic and young institution in the district of Pathanamthitta formed under the Galaxy Charitable Trust, offering high quality higher education in the field of Hospitality Management. The main focus of the institute is to provide affordable quality education to the underprivileged, so that they too get the benefit of having a safe and bright future in the most promising career. By providing scholarships and subsidized fees, we make sure that this is happening. Within two years of establishment itself, along with so many other proud achievements, we also are recognized by the ISO with an ISO 9001: 2015 certification for our quality and standards.

Welcome once again. You have chosen a global profession that is varied, exciting and challenging. The Hospitality & Tourism Industry is the fastest growing, job creating industry in the world. With annual revenue approaching \$600 Billion, over 240 Million people are directly or indirectly employed in Tourism & Hospitality segment. According to the World Tourism Organization, the industry creates a new job in every 2.5 seconds. In India, the industry supports 48 Million jobs, directly or indirectly or 8.27 percent of total employment and acconts for 5.83 percent of GDP, according to Department of Tourism estimates. Now it is the perfect time for you to study hotel management. Our Degree and Diploma courses are signed and delivered with a focus on demand and challenges of the hospitality and allied industries. Our faculty members are totally dedicated to share all their comprehension and giving them a zeal to learn. They are experts in the respective fields, very supportive and empathetic. GIMS is an institution which is very close knit where everyone knows everyone else, that create an interesting learning atmosphere. Our students took a leap of faith with us and emerged as winners. Next, it could be You...

## Mission

To work together to create a better future for all our students through value based quality education, relevant training and employment.

### Vision

To be the most trusted & influential Hospitality Management institute that supports the growth of Hospitality Industry in the state at different levels by providing knowledge and managerial competencies in the Hospitality sector.

## **Quality Policy**

We Galaxy Institute of Management Studies are committed to provide Quality, Efficient and Professional education and Training in Hospitality Management Courses to ensure the satisfaction of our students and their parents. This is achieved through the continual improvement and the effectiveness of Quality Management System by active involvement of Employees & Management.

## **Objectives**

To Develop Skilled & Knowledgeful Students. To Build Professionalism, Ethics and Empathy in Students. To Update our students in new concepts to satisfy the needs of society & industry.

## Our Core Values

## Student Focus

Focusing on the professional and personal growth of all students by promoting learning and leadership development is our main concern.

### Excellence

We work together for excellence in all our academic pursuits. We are committed to innovation in our teaching, training and development of the students. We commit to continuous self-improvement to achieve excellence in all our endeavors.

## Integrity

We believe in the quality of being honest to our students, parents and community. We are sworn to keep strong moral principles.

#### Why Hospitality/Hotel Management?

- It's a powerful industry The Hospitality industry is one of the world's biggest employers and
  creators of economic growth. It means that a world of opportunities is offered to those who
  wish to start a career in this area. Travel & Tourism accounts 1 in 11 jobs in the world
  (according to World Travel & Tourism Council).
- 2. Diverse and dynamic work environments In the Hospitality Industry there is a variety of career paths to pursue. A Degree or Diploma in Hospitality focused in Management, for example, will include the learning of business skills. Also, the knowledge acquired during the course can be used in different paths beyond to those related to the degree.
- 3. Flexibility Schedules in the hospitality industry can vary, but for some positions the employees may be expected to work in shifts. On the other hand, the Hospitality Industry is really embracing flexible working, which can have a positive impact on labor productivity and service quality.
- 4. Great Atmosphere The hospitality Industry is vibrant. Most of the people who work in the hospitality sector are really passionate about their job. They are people-driven and have excellent interpersonal skills.
- 5. Great Perks It depends on the company, but the Hospitality Industry is well known for good compensations to the employees.
- 6. **Easy entry and advancement** For a graduate in Hospitality & Hotel Management it is easier to get a career in a challenging position which would not be open to someone with little experience.
- 7. Endless Oppertunities No matter where you are in the world, there is always a place in the industry for you.
- 8. It is Global With a career in the Hospitality Industry you can move across the globe. The processes of applying for work permits, internships and jobs are much easier than in other industries. Besides, you will be working in a multicultural environment.
- It is a creative industry There is always room for innovation in the Hospitality and related industries.
- 10. You make people's day Hospitality is all about networking and meeting new people every day. You will learn how to deal with different people and handle complaints.

#### In fact, here are some really exciting worldwide statistics:

8.7% of worldwide employment is in travel & tourism/hospitality

Travel and Tourism worldwide is expected to grow by 4% per annumfrom 2018-2023

337 million jobs worldwide by 2023 or .... I in every 10 jobs on the planet.

#### Major areas of operations in Hotels

There are 4 major operational departments in hotels.

#### 1. Food Production Department

Food Production is the department which is involved in the preparation of food. Being a Chef requires great experience and a flair for cooking. A Chef does more than cooking and has to handle many responsibilities. He is responsible for overseeing subordinates and the work they do. The scope of Food Production has been widening at a faster pace in India as well as Abroad. Commis III, Commis II, Commis I, Demi Chef De Partie, Chef De Partie, Junior Sous Chef, Sous Chef, Executive Chef are the positions in the department.

#### 2. Food & Beverage Service Department

This is the department that serves the foods made in the kitchen and drinks prepared in the bar to the guests. This is a dynamic department where one gets a great opportunity to interact with the guests from different parts of the globe and make them happy by providing them with the best service experience. Waiter, Captain, Supervisor, Assistant Restaurant Manager, Restaurant Manager, F&B Manager & F&B Director are the roles on the go. Hotels, Resorts, Individual Restaurants, Cruise lines, Bars, Fast-Food chains etc. are the places of opportunities.

#### 3. Front Office Department

It is called as the face of the hotel. It is the front office staff who welcomes the guests, carry their luggage, help them register, give them their room keys and mail, answer questions about the activities in the hotel and surrounding area and finally check them out. Students who specialize in front office will have a career pathway as Front office agent, Front office executive, Assistant front office manager, and Front office manager in hotels, resorts, casinos etc.

#### 4. Housekeeping Department

Housekeeping department is responsible for the immaculate care and unkeep of all guest rooms and public spaces. Individuals who have an eye for detail can excel in this department. Very interestingly it is the cleanliness of the hotel that determines whether a guest comes back. The career pathway will be as Housekeeping attendant, Housekeeping supervisor, Assistant Housekeeping Manager, Housekeeping manager or Executive Housekeeper in hotels, resorts, cruiseleines, hospitals, other institutions etc.

## Opportunities include: Hotel Operations

- \* Food & Beverage
- Banquets & Conferences
- \* Front Office
- . Guest Relations
- \* Housekeeping
- & Spa Management
- Human Resources

## Event Management

- Concerts, Festivals & Exhibitions
- Wedding Coordination

### Other Areas

- # Airlines
- . Cruise lines
- Amusement Parks
- \* Casinos
- \* Catering
- \* Consulting
- \* Hospitals
- Military Services
- # IT Companies and more...







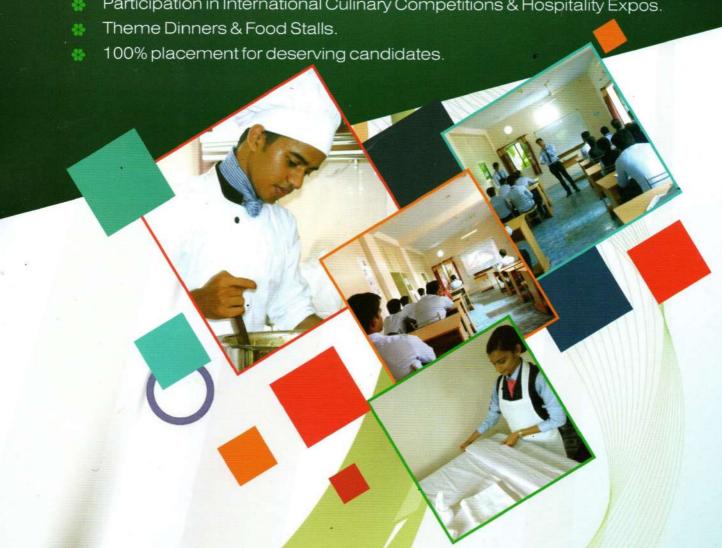


#### Why Galaxy Institute of Management Studies, Adoor?

Galaxy Institute of Management Studies is the first of its kind here in Adoor, Pathanamthitta district. Keeping in mind the global perspectives of the rising opportunities in the field of Hospitality & Tourism, we make sure that the quality education is brought available to the underprivileged at a very affordable cost. We prepare our students to be globally competitive in the field of Hospitality Management by providing the exposure that they require for the same in the best possible ways. We provide regular practical classes where they learn to do the things by their own with the supervision of the respective faculty. We arrange Industrial visits to reputed five star hotels and allied industries for better understanding of the profession.

#### **Our Facilities**

- Well equipped Labs-Training Kitchen.
- Training Restaurant, Housekeeping Mock room etc.
- Smart Audio Visual Facilities.
- Highly experienced Faculties.
- Communicative English and Personality Development Classes.
- Interactive Sessions, Seminars & Mock Interviews.
- Internships at the best organizations in the respective fields.
- Participation in International Culinary Competitions & Hospitality Expos.





## Our Training & Placement Partners



































## GALAXY

#### **INSTITUTE OF MANAGEMENT STUDIES**

(An ISO 9001:2015 Certified Institute)

H.S. Junction, Adoor, Pathanamthitta-691 523
For Admissions: 04734 229590, 9961343322, 9961323322
website: www.qimsadoor.com | email: qimsadoor@gmail.com